



How Often Do You Need to Add PristineCheck?

Spring is here. Have you wondered how often you need to add PristineCheck this season? You're not alone! Our Customer Service team gets this question a lot. We interviewed one of the Customer Service Technicians to bring you the answer:

BlueNews: What does PristineCheck do?

CST: PristineCheck keeps calcium and other metals from causing scaling, staining, or cloudy water.

BlueNews: Calcium is a metal?

CST: It is! We think of it as a mineral because we always find it in compounds with other things. Calcium carbonate is one compound that can build up in pools and cause scaling.

BlueNews: PristineCheck prevents this. How often does it need to be added?

CST: Once per season at the recommended dosage is usually enough. For pools with high calcium PristineCheck may be added as part of our regular two-week maintenance routine.

BlueNews: How can someone find out whether they are high in calcium.

CST: We recommend taking a water sample to their PristineBlue dealer for testing.

BlueNews: What if a pool doesn't have problems with scaling or staining?

CST: That's a great question! Most pools have at least a small concentrations of metals. PristineCheck keeps these metals 'in check' to prepare the water for PristineBlue.

BlueNews: So, PristineCheck is important even for pools that don't have scaling or staining?

CST: Definitely!



There you have it! Don't forget to add PristineCheck when you open your pool this spring. Visit pristineblue.com/start-up for complete opening instructions.

Still have questions? Reach out to us! Everyone on our Customer Service team is a Certified Pool Technician or a Certified Pool Operator. That means they hold nationally recognized certifications in pool and spa care.

Extended Customer Service Hours Have Started!

Monday - Friday 8:00 A.M. - 6:00 P.M.

Saturday 9:00 A.M. - 6:00 P.M.

Call 800.962.1492 or email CustomerService@PristineBlue.com

Critter Troubles

Swimming pools are a great way to relax and have fun. Unfortunately, we humans aren't the only creatures attracted to water. Keep your pool clean and critter free this season by following a few simple tips:

1. Fences are a must for child safety and to keep larger animals out of the pool area. If you have an above-ground pool, install a gate to control access to the deck.

2. Do not feed wild animals, leave pet food outside, leave uncovered trash outside, or use trash cans that are not properly secured. Discourage this behavior from neighbors, as it could attract animals, particularly raccoons, to your pool.

3. Escape ramps can prevent smaller critters from drowning in your pool. These ramps come in three basic styles: (a) small floating pads with ramps to help little critters climb out, (b) skimmer covers with ramps, and (c) rigid, fixed ramps that attach to the pool deck.



Redefine Easy with the PristineBlue Slide-Chart



Make your easy two-week maintenance routine even easier with a PristineBlue slide chart. This hand-held, water-resistant chart gives you the right dosages of PristineBlue products for standard-volume pools and spas. Ask your local PristineBlue dealer for a free slide chart or contact our Customer Service team. We're happy to send you one. Have a great season!

How Much Should You Run Your Filter?

This another question we hear often. The short answer is, "all the time." The more you filter the fewer problems you'll have. With good filtration you'll spend more time enjoying your pool and less time worrying about it. Sounds great, right?

Let's be honest, though. You don't want to drive your electric bill through the roof. To save money and keep your pool sparkling you should filter a minimum of 12 hours per day. Run the filter when electricity consumption is lower to reduce your costs even more. Contact your local utility provider to find out the best times. They'll thank you!

